



RESIDENT WELCOME GUIDE



Route du Muids 3, 1272 Genolier, Switzerland
Reception: +41 22 366 90 00
info@genolierinnovation.com
support@genolierinnovation.com

TABLE OF CONTENTS

01	The GIH & Residents.....
02	IT & Tech.....
03	GIH Services.....
04	Event.....
05	Access.....
06	Contacts.....
07	Communication.....

Welcome

to the Genolier Innovation Hub

We are delighted to welcome you to the Genolier Innovation Hub — a place designed to bring together forward-thinking companies, pioneering ideas, and a shared ambition to shape the future of healthcare and innovation.

As a resident, you are not simply joining a workspace, but becoming part of a dynamic ecosystem where collaboration, curiosity, and excellence drive everyday interactions. The Hub was created to foster meaningful connections between industry leaders, clinicians, entrepreneurs, and innovators, all working at the intersection of technology and healthcare.

Over the coming months, as you establish your presence here, we encourage you to fully engage with the community — to exchange ideas, explore new opportunities, and contribute to the collective energy that makes this environment unique. Whether through formal events or spontaneous encounters, the value of the Hub lies in the people who bring it to life.

This guide has been designed to support your journey, providing you with key information, resources, and insights needed to make the most of your residency. We look forward to seeing your projects grow, your collaborations flourish, and your impact unfold within the Genolier Innovation Hub.

Welcome to the community !

- your GIH Team

1.0 The GIH & Residents

1.1 Community Life and Engagement

A vibrant community life is central to the GIH experience. Beyond your individual work, we invite you to participate in the shared life of the Hub through a series of recurring events:

- **Monthly GIH Breakfasts (last Friday of the month) — A regular opportunity to connect informally with fellow residents and the GIH team.**
- **Expert talks & workshops — Sessions featuring external speakers, clinicians, and industry leaders.**
- **Networking & social events — Informal gatherings to build relationships across the community.**

The agenda is available on our website and published in our newsletter.

1.2 Residents

The Genolier Innovation Hub is proud to collaborate with its residents, who are already contributing to the dynamic and collaborative spirit of the community: Accuray, GE HealthCare, United Orthopedics, Zimmer Biomet & Sego Therapeutics. Their diverse expertise and innovative work set the tone for what the GIH aims to foster — a space of creativity, exchange, and forward-thinking collaboration.

Our residents :

 **ACCURAY**

www accuray.com

 **GE HealthCare**

www.gehealthcare.com

 **ZIMMER BIOMET**
Moving You Forward.™

www.zimmerbiomet.eu

 **UNITED
ORTHOPEDIC**

www.unitedorthopedic.com

 **Sego
Therapeutics**

www.stealthradiopharma.com

In addition to all our loyal partners



1.3 Residents Benefits

The Genolier Innovation Hub offers a range of services, equipment and infrastructure designed to optimize the daily experience of its residents and partners, fostering efficiency, exchange and quality of life at work. They can also take advantage of our extensive **library (main entrance)** and collection of books, for a moment of reading and reflection during the day.



Cafeteria & Restaurants

Residents have access to several dining options across the Campus Genolier, including the Clinique de Genolier's internal cafeteria (only for staff), La Table restaurant and the Clinique Nescens restaurant which are open to the public.

Relax and Focus Zone

Residents also have access to a quiet zone with soundproof booths for relaxation or focus, featuring white noise and closable doors for full privacy.

1.4 Mayo Clinic Care Network

The GIH is part of the **Mayo Clinic Care Network**, an exclusive network of more than 45 leading medical institutions worldwide that collaborate with Mayo Clinic to advance excellence in patient care. As a member of this network, GIH will benefit from Mayo Clinic's globally recognized expertise, advanced medical knowledge, and best practices, further enhancing the quality of care provided to patients.

Residents can benefit from access to the **Mayo Clinic's scientific library**, patient education resources, and continuing medical education programs, helping to ensure the highest quality of care for all patients.

1.5 Genolier Innovation Network

The **Genolier Innovation Network** offers to our residents a privileged insight into the research work of the Genolier Innovation Hub in collaboration with the clinics of the Swiss Medical Network. The network also fosters exchanges between the various players in the healthcare and research sectors, links all aspects of the biomedical ecosystem and provides you with resources for innovation.

The Genolier Innovation Network is open to any institution or individual who :

- Has experience and expertise in a biomedical field;
- Respects all ethical requirements in its research;
- Wishes to make a long-term commitment.

2.0 IT & Tech

2.1 Access & Identification

Physical Access & Badges

Your access badges (Up to 10) will be issued upon arrival, providing 24/7 access to your office and the GIH building. Please provide, prior your arrival, a list of employees, including their first name, last name, email address, and a passport-style photo, so that their access badges can be issued.

The Hub uses a Salto key-card access system. Physical keys for restricted doors, cabinets, or other secured areas are issued separately and only to authorized personnel. You may bring guests outside standard hours under your full responsibility. For after-hours assistance or access issues, contact the Campus's night guard (24/7): **+41 22 366 90 00**.

Lost Badge Procedure

If your badge is lost or misplaced, report it immediately to GIH reception or IT Support. Your old badge will be deactivated instantly and a replacement arranged to maintain site security.

Contact: support@genolierinnovation.com

Badge Pricing

Badge Type	Price
Lost Badge replacement	CHF 80.-
Additional Badge	CHF 80.-

2.2 Connectivity (Wi-Fi & Printer)

Wi-Fi: A secured internal Wi-Fi network is available to all residents. Access details will be shared during onboarding to ensure a smooth setup for your team.

For visitors, a dedicated guest network is accessible via QR code through the MyGIH platform or at the reception.

Please find below the QR Code :



Residents also have the option to request a dedicated private Wi-Fi network for their company, offering enhanced security and customization. To explore this option, including **setup details and pricing**, please contact the GIH IT Support team.

Printer access : To set up your company's access, please contact support@genolierinnovation.com and provide the relevant details, including the number of users requiring access and an estimate of your monthly printing volume. Once the setup is complete, users will receive instructions on how to connect to the printers and use the system efficiently. For any changes, issues, or additional requests, IT Support remains available to assist.

2.3 MyGIH App

MyGIH app is your digital companion at the Genolier Innovation Hub., Designed to make your experience at the Hub seamless and engaging. With the app, you can :

- Access all essential information about the Hub
- Access the building using it as a digital key (on request to **Willem Meter** (support@genolierinnovation.com))
- Stay updated on news and announcements
- Participate in events and conferences
- Book meeting rooms

QR Code to download the app:



3.0 GIH Services

3.1 Cleaning

The cleaning of residents' premises is provided by SMN Facilities Services, our preferred partner. The company offers several service options to organise the cleaning of your premises according to your needs.

Contact : 079 174 98 40 - marco.minnoggio@smn-facility-services.ch

3.2 Mail

Mail is collected each morning and distributed to residents, if preferred, it can also be collected at GIH Reception directly.

Standard Address Format

Genolier Innovation Hub

Attn.: [Resident / Company Name]

[First name, Last name]

Route du Muids 3

1272 Genolier, Switzerland

Additional service on request: **Innight Post Service (on-demand)**

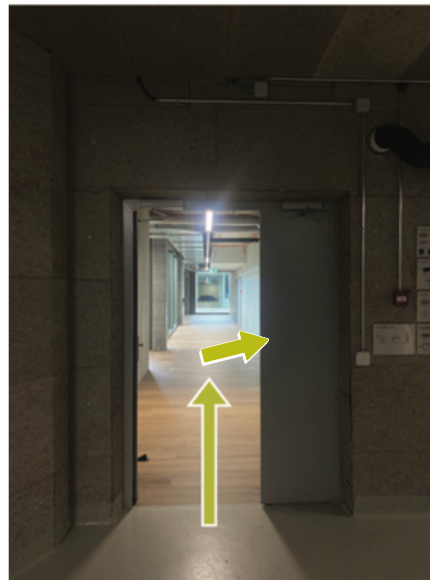
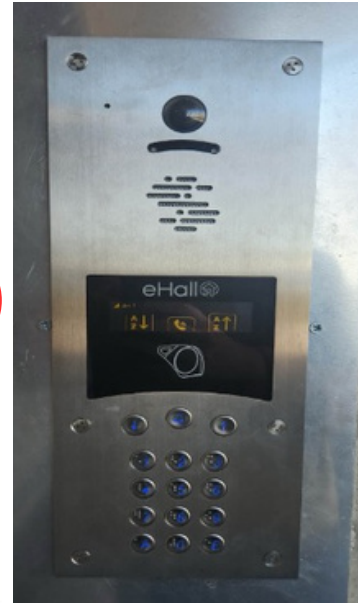
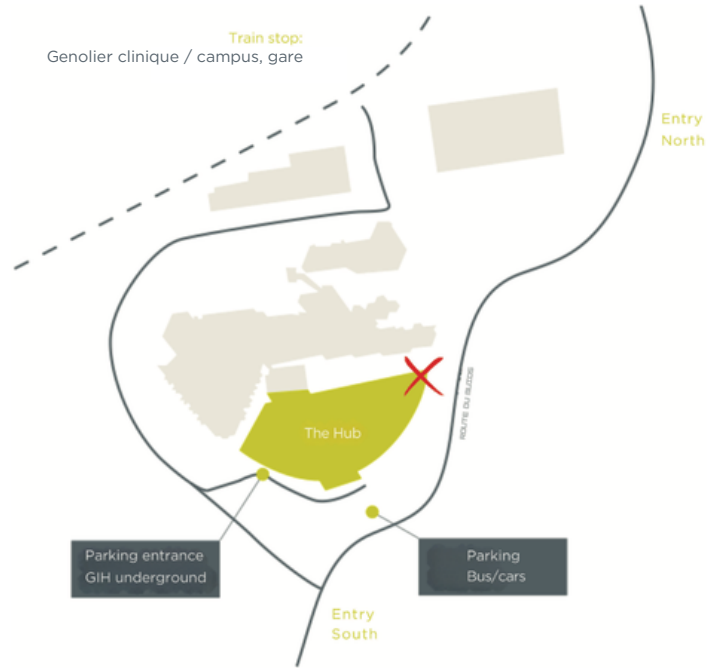
3.3 Deliveries

A delivery dock is accessible throughout the Hub's opening hours, from 7:30am to 6pm (Monday to Friday). You will find attached a photo of the delivery dock entrance, including instructions for suppliers and incoming deliveries to the Hub.

For all deliveries, please notify us by email at reception@genolierinnovation.com at least 48 hours in advance, providing all relevant details, including the delivery date and time, carrier name, weight, and any other necessary information. If the package is intended for the events team, please also include the event name and date.

Delivery Dock & Access

Train stop:
Genolier clinique / campus, gare



4.0 Event

4.1 Bookable Spaces

As a resident, you have access to our various meeting and event spaces within the GIH. All information regarding our bookable spaces can be found on our website genolierinnovation.com. Whether you are looking for capacity details, layout options, technical specifications, or availability, our page is regularly updated to keep you informed.

Contact:

Barbara Chabloz, Event Manager

Inês da Cruz, Events & Projects

event@genolierinnovation.com — General events enquiries

4.2 Common Facilities

Reception

The reception team is your first point of contact for day-to-day needs — visitor announcements, parcels, badges, and general enquiries.

Open Monday–Friday, non stop 8am–6pm.

Lockers

Secure storage available for all the Hub's guests & residents. (level 0 & 2)

Open Space

The GIH Open Space (level 0) is open to all residents and designed to be much more than just a workplace. It is a convivial, shared environment with a coffee area and informal seating that encourages spontaneous exchanges, networking, and collaboration. Coffee, pastries, and fresh fruit are provided each morning free of charge to make your experience even more enjoyable.

4.3 Catering

- **In your own space** — With our in-house F&B team, we can provide catering services directly in your space for meetings, receptions, and team gatherings (breakfast, dinner...).
- **In GIH event spaces** — our in-house F&B team can provide full catering and event services in our dedicated venues. (Meeting rooms, open space...)
- **Kitchen** — Our professional kitchen and in-house restaurant is available for private hire upon request.

Contact and offer : event@genolierinnovation.com

4.4 Partner & Organised Visits

We regularly welcome medical and corporate partners, clients, and other guests to discover the GIH, its facilities, and its wider ecosystem. We also invite our residents to take part in these visits and present their organizations, activities, and missions.

Visits may be organized in two ways:

- When a visit is organized by the GIH, the Events team will contact the resident in advance to confirm whether they would like to take part, present their organization and activities, or grant access to their premises.
- When a resident wishes to introduce the Hub and its facilities to their own clients, partners, or guests, they must contact the Events team at least one week in advance at event@genolierinnovation.com.

4.5 Accommodation

Clinique Nescens —On-Site Hotel

The Genolier Campus features 26 premium rooms at the on-site Clinique Nescens Hotel. Nestled in an exceptional natural environment with stunning views of Lake Geneva and the Swiss countryside.

Room Types

- **Junior Suite** — Lake View (55 m²)—Private terrace with breathtaking views of Lake Geneva.
- **Junior Suite** — Countryside View (55 m²)—Private terrace overlooking the Swiss countryside.
- **Deluxe & Executive Rooms** — Additional configurations available.

Partner Hotels

GIH collaborates with a network of partner hotels offering over 3200 rooms across the Lake Geneva region, ranging from charming inns to prestigious five-star properties. This diverse selection ensures flexible accommodation options tailored to the needs of your teams, partners, and visitors.

These partnerships also enable us to provide our residents with preferential pricing conditions.

For any enquiries, please contact : event@genolierinnovation.com

For more information, see: [Brochure event](#)

Find the space that fits your needs



Library



Mont Blanc Room



Genève Room



Studio



The Apartment



Business Center

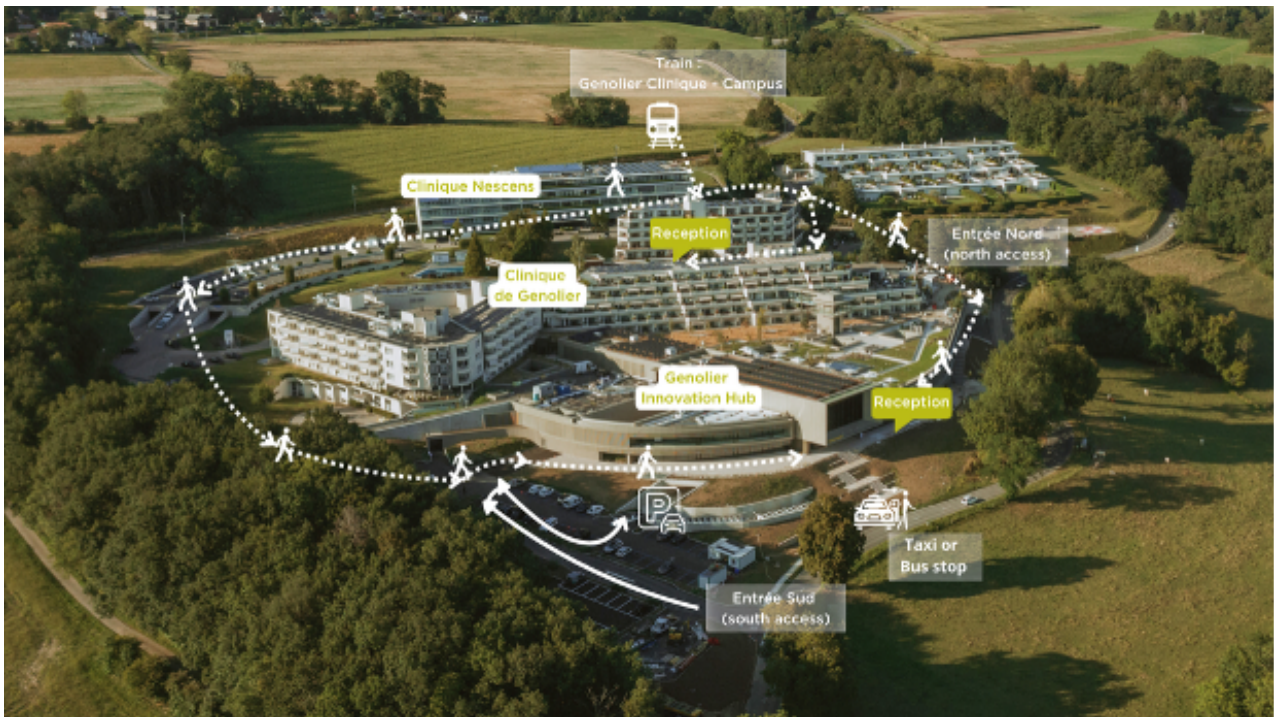


Auditorium

5.0 Access

5.1 GIH Access & Zones

The Genolier Innovation Hub (GIH) is located on Campus Genolier, which it shares with the Clinique de Genolier and Clinique Nescens. Please note that GIH badges are site-specific; they do not provide access to clinical or restricted zones within the broader campus.



The site is accessible:

By Train

Regional line R55 via Nyon —Stop “Genolier clinique/campus” station. GIH encourages public transport and soft mobility.

By Car

- GPS: Route du Muids 3, 1272 Genolier
- A1 motorway: Exit 11 (Nyon-Dijon-St-Cergue) or Exit 12 (Gland-Begnins)
- 25 min from Geneva —1h30 from Berne —2h30 from Zurich

From Geneva Airport (GVA)

- By car: ~25 min via A1
- By train: ~50 min —to Nyon then R55

Transportation & Mobility

Taxi transfers can be arranged upon request. To book a transfer or obtain assistance, please contact reception at reception@genolierinnovation.com

Soft Mobility

GIH encourages sustainable and active commuting options, supported by dedicated on-site facilities:

- **Secure bike parking** — Bicycle racks are available across the campus for safe storage
- **Changing rooms & showers** — Facilities are provided to support cycling and other active modes of transport

Travel Times

From	By car	By Train
Nyon	10min	15min
Geneva Airport	25min	50min
Geneva City	30min	45min
Lausanne	40min	60min
Bern	1h30	
Zurich	2h30	

5.2 Parking

The number of parking spaces allocated and any associated conditions or fees are negotiated as part of your agreement, with a standard rate of CHF 250 per month.

The GIH has an indoor lot (130 spaces) at the south campus entrance and an outdoor lot with EV charging points.

Use your badge to access the parking (entrance & exit)

Visitor & Guest Parking

Visitors may use available parking facilities and are subject to standard parking rates applied at the Hub or at the Clinique de Genolier. Parking fees are to be paid directly at the parking payment terminals.

Drop-off zones: Located in front of the Hub, accessible for taxis, buses, and private vehicles.

5.3 Safety & Emergency

A safety briefing covering emergency procedures will be provided within the first month of your arrival. This session will introduce key protocols, including evacuation routes, alarm systems, and general safety practices, ensuring all residents are well prepared to respond effectively in case of an emergency.

Swiss Emergency Numbers

144

Ambulance / Medical

118

Firefighters

117

Police

In case of any serious emergency, always prioritize immediate contact with the appropriate emergency service.

Emergency Procedures

In Case of Fire

1. **Alert:** Activate the **manual call point** (red button) or dial **118**. Immediately notify the **main reception** at **+41 022 366 90 00**.

2. **Contain:** Close all **doors and windows** to prevent the spread of fire and smoke.
3. **Extinguish:** Attempt to fight the fire only if it is safe to do so. **Do not take unnecessary risks** or put yourself in danger.
4. **Assist:** Guide and provide information to the **fire department** and other emergency responders upon their arrival.



Evacuation & Training

- An **annual fire evacuation drill** is organised across the Campus Genolier. This includes a public address evacuation announcement system.
- A structured emergency response system is in place, including designated roles (e.g. fire wardens, evacuation coordinators). Residents will be supported and guided by trained staff during any emergency situation.

Safety signs in the building

- Fire Service Identification (Red "F"): An illuminated Point of Attack marker that allows the Fire Department to quickly locate the internal fire alarm control interfaces. (Extincteur)
- Emergency Lighting (Green Sign): An Exit Sign that provides a visual path for safe evacuation during power failure or fire.
- Manual Pull Station (Red Box): Allowing to immediately initiate the fire alarm system and notify emergency services.



Emergency Resources & Medical Support

- Automated External Defibrillators (AEDs) are available on-site (located on lower floors / reception).
- On-site medical support is available via the Clinique de Genolier : **+41 22 366 90 00**

Security

- Security services are active on campus 24/7.
- CCTV cameras are installed only in public areas to ensure security while respecting privacy regulations.
- All incidents (e.g. broken windows, suspicious activity, maintenance emergencies) must be reported immediately to reception

6.0 Contacts

6.1 Your GIH Team

A dedicated team is on-site to support you throughout your residency. Feel free to reach out directly — they are here to help.



Anna Gräbner
CEO Genolier Innovation
Hub



Willem Meter
IT & Tech
Email : wm@genolierinnovation.com



Marcus Orr
Finance & Partnerships
Email : mo@genolierinnovation.com



Elodie Metra
Marketing & Communication
Email : em@genolierinnovation.com



Benedetta Franco
Marketing & Communication
Email : bf@genolierinnovation.com



Barbara Chabloz
Events & Projects
Email : bc@genolierinnovation.com



Inês da Cruz
Events & Projects
Email : id@genolierinnovation.com



Sébastien Bertossa
Projects
Email : sb@genolierinnovation.com



Anthony Schwartz

F&B Operations

Email : fnb@genolierinnovation.com



Morgan Bürki

Tech

Email : wm@genolierinnovation.com

6.2 Local Amenities

Genolier Village

- **L'Épicerie de Genolier** —Fresh bread, local produce, daily essentials
- **Pharmacie de Genolier** —Medical supplies and prescriptions
- **Swiss Post** —Located within the village

Gland & Nyon

- **Migros & Coop** —Full grocery shopping in Gland/Nyon
- **Lidl / Aldi (Gland)** —Budget-friendly options
- **La Combe (Nyon)** —Mall for Fashion, electronics, pharmacy
- **Signy Centre** — Mall for grocery, sports shops, off the motorway

Dining Nearby

- **Les Trois Tilleuls** —A few minutes drive, in Genolier
- **Café Restaurant des 3 Suisses** —A few minutes drive, in Genolier

7.0 Communication

7.1 Visual Guidelines & Brand Assets

All official logo usage guidelines, brand colours, and typography rules are available in the GIH brand assets library. Please refer to the shared folders below:

Media & Content (footage, event photos, visual materials):

<https://gih.me/nextcloud/index.php/s/93cNdtNKdkEYL9J>

Brand Assets (logos, typographies, brand guidelines):

<https://gih.me/nextcloud/index.php/s/5KnDSz7gHsB4MGB>

For any questions: em@genolierinnovation.com

7.2 Social Media

When communicating on social media, please use the following handles and hashtags:

- Handle: **@GenolierInnovationHub**
- Hashtags: **#GenolierInnovationHub #EventAtGIH #InnovationInHealth**

GIH is present on LinkedIn, YouTube, and Instagram **@GenolierInnovationHub**.

7.3 Photography & Filming on Campus

Filming, photography, interviews, and any form of content production are permitted within the public and common areas of the Genolier Innovation Hub. However, all such activities **must receive prior approval from either the Events team or the Marketing team**.

A request including the purpose, scope, and timing of the shoot must be submitted at least **one week in advance** via email to the relevant contact (Events or Marketing).

This ensures alignment with campus operations, privacy and image rights.

- Align content with the GIH brand
- Share event photos/videos with the GIH team for reposting with credit
- Coordinate with the GIH editorial calendar
- Declare external photographers or videographers in advance

Contacts: **Elodie Metra** em@genolierinnovation.com

7.4 Your Space —Branding & Personalisation

Residents are welcome to personalise and brand their own workspace within the Hub. GIH supports a professional and consistent visual environment across the campus, and our team can guide you on what is possible —from office signage and window branding to desk layout and interior identity elements.

Whether you wish to display your logo, set up a branded reception area, or create a distinctive environment for your team and visitors, we encourage you to make your space feel like yours —while remaining aligned with the overall quality standards of the campus.

For guidance on branding in your residence: **Sébastien Bertossa**
sb@genolierinnovation.com

7.5 Drone Usage

The Genolier Campus has been classified as a protected area with a no-fly zone within a 300m radius. However, exceptional authorizations may be granted, subject to prior validation by Skyguide, the competent authorities, and the Management of the Genolier Clinic.

Requests for authorization for a drone overflight can be made via the link opposite: <https://app.swissuspace.ch/> or via the Skyguide app available on iOS and Android.

Drone users holding a Skyguide authorization must then complete a form before flying a drone on the campus. A written request addressed to **secretariat.direction@genolier.net** and **reception@genolierinnovation.com** is required at least 48 hours before the flight. The following information must be clearly and precisely provided on this form:

Skyguide Authorization

A drone overflight of the Genolier Campus may only be authorized after prior validation by Skyguide and the acquisition of all required regulatory authorizations. The Campus reserves the right to accept or refuse any flight request, even if authorization has been granted by the competent authorities.

- **Identity of the drone pilot :** The pilot's required certifications and authorizations must be provided and attached to the request.
- **Identity of the observer :** The presence of an observer is required to warn the pilot in case of danger or when another aircraft is flying nearby and stop the drone's activity and land it without delay.

- Drone type
- Drone weight
- Flight date
- Precise time and location of the flight
- Purpose of the flight
- Planned flight altitude
- Safety measures

N.B.: In case of a change in schedule in the authorized flight conditions or its cancellation, the pilot is required to immediately inform the Management Secretariat at **69073** and the main reception at **69000**. Otherwise, the granted authorization may be withdrawn.

Photographer / Videographer Declaration

I, the undersigned, acknowledge that I have read and understood these guidelines and undertake to comply with them in full during my assignment at the GIH.

First Name & Last Name.....

Company Name.....

Address.....

Phone.....

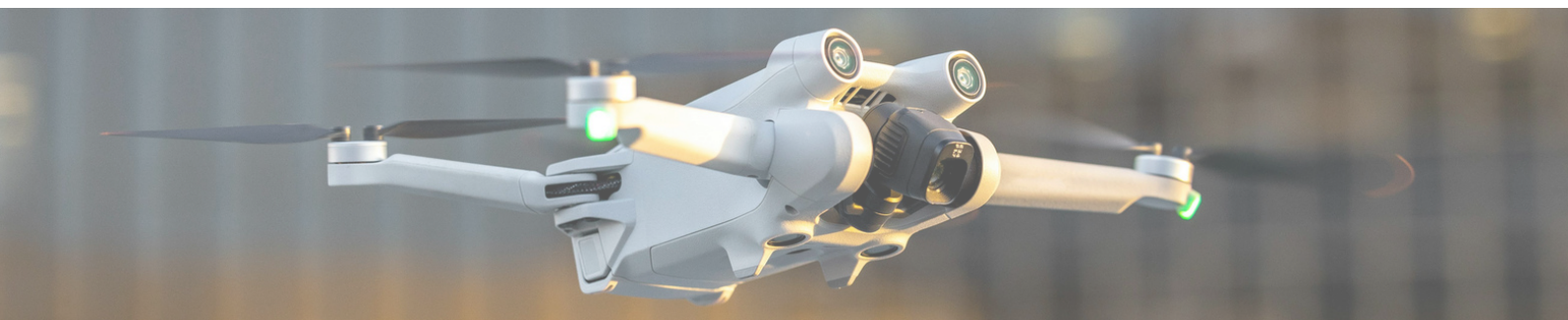
Email.....

Representing the client.....

Scheduled date and time of the assignment.....

Date :

Signature :





genolierinnovation.com

